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MAAPPS News

As a founding member of MAAPPS, ALIASS invites you to learn more about this organization dedicated to the process serving industry. To see if we have an event scheduled in your area, please visit us online at www.maapps.org.

September 2013

Calling All ALIASS Customers!

The ALIASS Customer Satisfaction Survey is Now Online!

Greetings!

Most of you have already received our new Customer Satisfaction Survey - thank you for your valuable feedback on past completed jobs. We are excited to announce that in an effort to make responding to our survey easier on our customers, ALIASS has launched an online [Customer Satisfaction Survey!](#) This survey is available 24/7 through the [ALIASS website](#) and the survey access link will also be emailed to you at the completion of each job for your convenience.

Your continued satisfaction is our top priority so during the month of September, receive \$5.00 off your next service by completing the [ALIASS Customer Satisfaction Survey](#). To earn your savings, be sure to include your name, firm name and email address for tracking purposes.

Whether you share your ALIASS experience this month or in the months to come, we value your insight and look forward to continued partnership with your firm or organization.

Never Say Never Again

Many of you might be saying to yourself - it will never happen to me. My employee would never steal. My



client would never prosecute me for negligent hiring. Yet situations like this happen to employers every day.

A few months ago, I was talking with a friend of mine who owns a small business and he told me it wasn't worth the money to do background checks. Recently, he contacted me in a panic, requesting a criminal background check on one of his employees.



[Click here to read the rest of this article.](#)

In closing, I would like to personally invite you to try our new [Request Service](#) form on our website. This form was designed to offer a 24-hour, 7 days a week portal through which you can request ALIASS services. Everything you need to provide for a quote is contained in this online form, including submitting related documentation and multiple service request capabilities. Once received, the ALIASS team will be in contact to take the next steps towards fulfilling the requested services.

We hope you will find that this tool provides enhanced conveniences for your day-to-day needs.

Sincerely,

Steven P. Harris
CEO & President
American Legal Investigations & Support Services

